# How to Support a Colleague



### **Overview**

Supporting a colleague in the aftermath of a natural disaster requires recognizing the diverse impacts such events have on individuals. While some may endure profound losses, such as the destruction of homes, others might experience minimal physical effects yet still feel emotional or psychological stress. It is essential to approach each person with empathy, offering a listening ear and acknowledging their unique experiences and feelings. Practical support, whether through providing resources, helping with tasks, or simply being present can be invaluable. Understanding that each person's journey to recovery is different, and showing patience and compassion, can make a significant difference in their healing process.





## • **Listen actively.** Be present and listen without interrupting or offering unsolicited advice.

- **Show empathy.** Acknowledge their feelings and express genuine concern and understanding.
- Offer practical help. Assist with tasks, such as covering their workload or helping with errands.
- Provide information. Share resources or information about support services they might find helpful.

## **Ways to Show Support**

- **Respect their privacy.** Give them space if they need it and avoid prying into details they aren't comfortable sharing.
- Check-in regularly. Follow up and see how they're doing over time and offer ongoing support.
- **Be flexible.** Accommodate their needs, such as adjusting deadlines or allowing remote work if possible.
- **Encourage professional help.** Suggest seeking professional support, if appropriate.

#### Survivor's Guilt

Survivor's guilt is a profound feeling of remorse or guilt that can affect those who have survived a catastrophic event while others are struggling. This emotional response can lead to persistent questions about why they survived and others did not, often accompanied by a sense of unworthiness or self-blame that they could have done something more to help them. These feelings can be exacerbated by intrusive thoughts and vivid memories of the event, which may disrupt daily life and mental well-being.

To support a friend or colleague experiencing survivor's guilt, it is crucial to provide a compassionate and non-judgmental space for them to express their feelings. Listen actively and acknowledge their pain without trying to offer solutions. Reassure them that their feelings are valid and that it's normal to struggle with complex emotions after such events. Encourage them to focus on self-care and remind them that their survival is not something to feel guilty about.

